



CERTIFIED
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Steps We're Taking to Address COVID-19

To our Qlarivia Community and to all DDW consumers,

As we all continue to monitor the novel coronavirus (COVID-19) situation very closely, we wanted to reach out and share the actions Mecro System SRL (Qlarivia producer) is taking to keep our production safe and clean for you, for our employees, and for the community at large. As your trusted DDW supplier, we are committed to delivering the Qlarivia water you know and love drink it, in an environment that promotes and protects the well-being of all across the world.

Hygiene standards for our people, production environment, products, and tools are and will always be a top priority. However, as the situation continues to evolve globally, we have taken additional actions to ensure our entire organization is here to serve you in the safest way possible. All employees have been trained to uphold and practice these measures, and we are closely following the latest guidance from the EFSA, FDA, WHO, and local public health agency.

These enhanced safety measures include:

- Operationally, Mecro System SRL incorporated best-practices — such as staggered shifts for production and alternating remote work days
- We implemented new self-distancing measures in our facility, along with additional personal protective equipment and sanitary procedures
- Regularly disinfecting all high-touch areas, including bottling, storage, and hygiene facilities, with a high-grade disinfecting cleaner
- We heightening sanitization and cleaning standards to pick, pack and ship previously produced Deuterium Depleted Water (DDW)
- Increasing accessibility of hand sanitizers for employees at multiple stations across the plant to protect the safety of the community in and outside our production facility
- Ensuring our employees have the information they need to stay healthy
- Establishing a dedicated command center in our Bucharest office to guide our organization swiftly in response to this evolving issue and ensure the care of our community

We, at Mecro System share a deep understanding of the importance of the reliability of quality water in our daily lives and during a public health crisis and we are committed to taking steps to ensure our water is both reliable and safe.

While our e-stores currently remain open for business, and you can shop from home. The Mecro System's production network and supply chain remains fully operational and we remain committed to supporting the trade. We've confirmed DHL, FEDEX and DPD delivery procedures have been updated with the safety of the community in mind.

Thank you for being a loyal Qlarivia client.

Sincerely,

Cristian MLADIN


President